SAFE - QUICK - STRONG - SMART

GunVault

TacVault TV 4810
TacVault TVB 4810

OWNER'S MANUAL

SERIAL NO. ____________________________
Attach Receipt Here
IMPORTANT: FILL OUT THE INFORMATION BELOW AND RETAIN FOR YOUR RECORDS. IT WILL BE REQUIRED WHEN CALLING IN FOR SERVICE AT:

Hours: Monday – Saturday 6am to 8pm PST

(800) 222-1055

SERIAL NUMBER

____________________________________

Model Number

____________________________________

Purchased at
(Dealer Name)

____________________________________

Date of Purchase

____________________________________

GunVault, Inc.

GunVault.com
1st Edition
INDEX

Serial Number Information........................................................................................................Pg. 2

Index ........................................................................................................................................Pg. 3

ID My Electronic Lock.............................................................................................................Pg. 5

SecuRam Non Biometric Lock (TV 4810 Only)......................................................................Pg. 6
How to Open the Unit
Programming Instructions
Lock Out (Wrong try Penalty)
Using the Night Light
Maintenance

NL Lock (TV 4810 Only)........................................................................................................Pg. 7
How to Open the Unit
Programming Instructions
Lock Out (Wrong try Penalty)
Using the Night Light
Maintenance

SecuRam Biometric Lock (TVB 4810 Only)..........................................................................Pg. 8
How to Open the Unit
Programming Instructions
Deleting All Fingerprints
Maintenance

Unit Set-Up.............................................................................................................................Pg. 10
Removing Unit from the Pallet
Placement of the Unit
Anchoring of the Unit
Interior Set-Up

Warranty..................................................................................................................................Pg. 11

Registration Card......................................................................................................................Pg. 12
Congratulations of your purchase of a GunVault!

Your new GunVault unit is a high quality product, which will give you years of service, backed up by excellent Technical Support and a strong Warranty. Before you get started reading this manual, please take a few moments to fill out your Warranty Registration Card and mail it in. Or register online at www.gunvault.com.

‘Tactical Security for Home or Office’
ID My Electronic Lock

Use the information below to ID the electronic lock on your Unit:

If the top row numbers on the lock is 1,2,3,4 and has a ‘SecuRam’ logo on the faceplate you have a **SecuRam Non Biometric Lock** (pictured below). See Pg. 6

If the top row numbers on the lock is 1,2,3,4 with the letter ‘A’ on the number ‘1’ you have a **NL Lock** (pictured below). See Pg. 7

If there’s a single push button with three (3) colored LEDs you have a **SecuRam Biometric Lock** (pictured below). See Pg. 8
SecuRam Non Biometric Lock (TV 4810 Only)
(top row of number are 1,2,3,4 and a ‘SecuRam’ logo on the faceplate)

How to Open the Unit

Important: The factory preset code is 1,2,3,4,5,6 and should be changed before using the Unit. It is the owners’ responsibility to maintain the code; Cannon will try to maintain records for up to 6 months. Multiple electronic locks are used, each with different operating instructions.

See the ‘ID My Lock’ section before beginning (Pg. 5).

Step 1: Turn the handle slightly clockwise until handle stops. Do not force it!
Step 2: Enter the six (6) digit code slowly.
Step 3: Turn handle counter-clockwise to unlock Unit.

If there are three (3) beeps after entering the code the lock doesn’t recognize the code. Slow down and start over.

Programming Instructions

Important: When changing the combination door must be in the open and locked position. You must know the current six (6) digit code to program and take 20 seconds to complete steps 1-4.

Step 1: Enter '0' six (6) times
Step 2: Enter existing six (6) digit code
Step 3: Enter new six (6) digit code
Step 4: Re-enter new six (6) digit code

If lock signals three (3) times, then the former code is still valid.

Lock Out (Wrong Try Penalty)

After four (4) wrong entries the lock will go into lock out for 5 minutes. Lock can also go into lockout during re-programming if it interprets an incorrect programming sequence.

Do not press any buttons or unplug the battery during the lockout period.
It will restart the 5 minute waiting period.

Using the Night Light

To activate the light, press the ‘ ’ button on the keypad before entering the code.

Maintenance

Important: All maintenance work should be performed by a qualified locksmith in your area. Cannon assumes no responsibility for the cost of maintenance or the work performed.

- Low Battery Warning: The lock will repeatedly beep during unlocking indicating that the battery is low and needs to be replaced. Only use Duracell 9 Volt Alkaline batteries with a ‘Best if Used by Date’ 5 years in the future.
- Changing the Battery: Turn the brass/chrome housing ring counterclockwise and pull off. Install new battery and reinstall brass/chrome housing ring. Hint: Align the three groves on the housing ring with the three groves on the keypad and turn clockwise.
How to Open the Unit

**Important:** The factory preset code is 1,2,3,4,5,6 and should be changed before using the Unit. It is the owner’s responsibility to maintain the code; Cannon will try to maintain records for up to 6 months. Multiple electronic locks are used, each with different operating instructions.

> See the ‘ID My Lock’ section before beginning (Pg. 5).

**Step 1:** Turn the handle slightly clockwise until handle stops. **Do not force it!**
**Step 2:** Enter the six (6) digit code slowly.
**Step 3:** Turn handle counter-clockwise immediately after the two (2) beeps to unlock Unit.

If there is one (1) long beep after entering the code the lock doesn’t recognize the code. Slow down and start over.

Programming Instructions

**Important:** When changing the combination door must be in the **open** and **locked** position. You must know the current six (6) digit code to program and take 20 seconds to complete steps 1-4.

**Step 1:** Press and hold ‘0’ until double beep. The LED remains on during the steps below.
**Step 2:** Enter existing six (6) digit code - You will hear a double beep
**Step 3:** Enter new six (6) digit code - You will hear a double beep
**Step 4:** Re-enter new six (6) digit code - You will hear a double beep

> If lock gives a long beep , then the former code is still valid

Lock Out (Wrong Try Penalty)

After four (4) wrong entries the lock will go into lock out for 5 minutes. Lock can also go into lock out during re-programming if it interprets an incorrect programming sequence.

> **Do not press any buttons or unplug the battery during the lockout period.**
> **It will restart the 5 minute waiting period.**

Using the Night Light

To activate the light, press the ‘?’ button on the keypad before entering the code.

Maintenance

**Important:** All maintenance work should be performed by a qualified locksmith in your area. Cannon assumes no responsibility for the cost of maintenance or the work performed.

- **Low Battery Warning:** The lock will repeatedly beep during unlocking indicating that the battery is low and needs to be replaced. **Only use Duracell 9 Volt Alkaline batteries with a ‘Best if Used by Date’ 5 years in the future.**
- **Changing the Battery:** To replace battery locate the sliding door on the bottom of the keypad. Slide door over and battery will drop out.
SecuRam Biometric Lock (TVB 4810 Only)

How to Open the Unit

**Important:** The TVB 4810 does not have a preset passcode. The biometric lock is shipped with no fingerprint and will open after pressing the button above the gold colored fingerprint sensor on the keypad.

⚠️ See the ‘ID My Lock’ section before beginning (Pg. 5).

**Step 1:** Turn the handle slightly clockwise until handle stops. **Do not force it!**

**Step 2:** Press the button above the fingerprint sensor and swipe the programmed finger from top to the bottom. If no fingerprint is programmed, press the button above the fingerprint sensor to open.

**Step 3:** Turn handle counter-clockwise to unlock Unit.

If there’s a long beep with multiple red LED flashes, the fingerprint was not accepted. Slow down and start over.

Programming Instructions

**Important:** When enrolling fingerprints, ensure the door is in the open and locked position. The first two (2) enrolled fingerprints are administrators and can add additional users.

![Start Button](image1.png)

![Position 1](image2.png)

![Position 2](image3.png)

**Initial Enrollment (No user prints are enrolled in the lock):**

**Step 1:** Press the button above the fingerprint sensor. A green LED will be flashing.

**Step 2:** Press and hold the button above the finger sensor until the green and red LED are both on.

**Step 3:** Slide your finger from the top to the bottom of the fingerprint sensor bar. The red LED will flash once with a beep.

**Step 4:** Slide your finger from the top to the bottom of the fingerprint sensor bar. When the red and green LEDs turn off with two (2) beeps, it means the first fingerprint is enrolled.

**Enrollment of Additional Fingerprints (Only ten (10) fingerprints can be enrolled into the lock):**

**Step 1:** Open the unit using an Administrator fingerprint

**Step 2:** While the green LED flashes, press and hold the button above the fingerprint sensor until there’s two (2) beeps and the green LED turns off.

**Step 3:** Press the button above the fingerprint sensor, the red and green LED will turn on.

**Step 4:** Slide your finger from the top to the bottom of the fingerprint sensor bar. The red LED will flash once with a beep.

**Step 5:** Slide your finger from the top to the bottom of the fingerprint sensor bar. When the red and green LEDs turn off with two (2) beeps, it means the fingerprint is enrolled.
Deleting All Fingerprints

_Important:_ Only the administrator finger prints can initiate the deletion process.

- **Step 1:** Press the button above the fingerprint sensor and swipe the administrator’s finger from top to the bottom.
- **Step 2:** While the green LED flashes, push the button above the fingerprint sensor three (3) times.
- **Step 3:** The green and red LEDs will flash alternately indicating all fingerprints have been deleted.

Maintenance

_Important:_ All maintenance work should be performed by a qualified locksmith in your area. Cannon assumes no responsibility for the cost of maintenance or the work performed.

- **Low Battery Warning:** If the yellow LED flashes three (3) times with three (3) long beeps after a valid fingerprint read, the battery is low. **Only use Duracell 9 Volt Alkaline batteries with a ‘Best if Used by Date’ 5 years in the future.**
- **Changing the Battery:** Turn the brass/chrome housing ring counterclockwise and pull off. Install new battery and reinstall brass/chrome housing ring. **Hint:** Align the three groves on the housing ring with the three groves on the keypad and turn clockwise.
Removing Unit from Pallet

GunVault recommends contacting professional movers to install your Unit. By choosing to install the Unit on your own you agree to hold GunVault blameless of any damage, injury, or death caused by your negligence.

Proceed with caution.

Use Caution. Unit is top heavy. While having someone(s) securely holding the Unit:

- Open door, remove the 2 lag screws from the floor area (opposite corners).
- Close door. If equipped with a mechanical lock turn dial back to zero and lock with key.
- With at least two (2) people, carefully slide the Unit from pallet.

Placement of the Unit

Before placing your Unit, verify the load bearing weight of the floor or stairs the Unit will be moved over (tile, wood, and other types of floors could be damaged by the weight of the Unit). To help determine if the Unit will make it through doorways, stairs, or corners use the empty Unit box to see if it will fit all the way to the final location.

When choosing a location consider the following:

- Install the Unit near a load-bearing wall as a precaution to support the weight.
- To protect the exterior finish, consider installing the Unit inside your home where there’s climate control.
- Where the Unit is placed will have a big impact on how it will perform during a fire. Consider lower levels (1st floor or basement) where temperatures tend to be cooler and try to stay away from potential hot spots (areas where flammable materials are stored).

Anchoring of the Unit

Anchoring the Unit to the floor is highly recommended. To help eliminate rust issues there should be a gap between the Unit and floor to allow air flow (treated wood shims are recommended). Before leveling the Unit, make sure the Unit is square/level. Use the appropriate hardware for the wood or cement surface the Unit is anchored too; anchoring hardware can be purchased from a local hardware store (not included). After the Unit is anchored use the four or two black floor plugs (depending on Unit) to cover the anchoring holes inside the Unit.

Interior Set-Up

The top shelf of the TV 4810 and TVB 4810 is fixed and cannot be adjusted.

Installing the Foam Rifle Rack:

Important: Before installing, determine the location/height by using the weapon(s) that will be stored in the unit. Double check if the location/height is correct before installing. Because once the tap is removed and the Foam Rifle Rack is installed, damage will occur if adjustments are needed.

- **Step 1:** Determine the location/height of the Foam Rifle Rack.
- **Step 2:** Clean the install area of all loose debris to insure a tight bond. If needed, rubbing alcohol can be used to clean the area. Let the rubbing alcohol evaporate/dry before installing.
- **Step 3:** Remove the tap on the Foam Rifle Rack.
- **Step 4:** Carefully install the Foam Rifle Rack at the desired location and press the tap sides firmly into the units body.
1. GunVault (the “Company”) warrants to the original consumer (the “Purchaser”) of any GunVault safe (the “GunVault safe”) purchased after January 1, 2014 against any damage caused by fire, burglary or attempted burglary for a period of five (5) years from the date of purchase.

2. The Company warrants to the purchaser that the GunVault safe will be free from defects in workmanship and materials for a period of one (1) year from the date of purchase.

3. These warranties are not assignable or transferable to any other person.

4. Any damage to the GunVault safe as a result of misuse, tampering, abuse, neglect, accident, improper installation, modification, unauthorized service, destruction, or the alteration of the serial number, or use violate of the instructions furnished by the Company will void this warranty.

5. The sole responsibility of the Company shall be limited to the repair or replacement (in its sole discretion) of any component of the GunVault safe which fails to conform to this warranty at no cost to the purchaser for the period of the warranty.

6. Contact the Company directly to obtain service under this warranty. If it becomes applicable to send a defective product to the Company, a Return Authorization Number must first be obtained from the company. In order to obtain service under this warranty, purcasher must provide the Company with the following items (a) proof of purchase, (b) police or fire department report, (c) photographs of damaged sad, and (d) written testimonial.

7. Products shipped without prior Return Authorization and Return Authorization Number may not be accepted, and the Company will not be responsible for their disposition and/or cost of return to the owner.

8. The Company will not assume any responsibility for any loss or damage incurred in shipping. All return authorized products should include a copy of the original invoice in order that this warranty may be honored.

9. This warranty is not an insurance policy. The Company is not responsible for any manner of damage to or theft of the Purchaser’s GunVault safe or its contents.

10. We recommend that the enclosed warranty cared be completed in full, and returned to the Company within ten (10) days of the original date of purchase to validate this warranty.

11. Any implied warranties that the purchaser may have are limited to the duration of the warranties described above. There are no further warranties that extend or apply beyond the face hereof, and the company expressly disclaims and excludes any and all warranties of merchant ability or fitness for a particular purpose. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

12. Repair or replacement shall be the sole remedy for the purchaser under this warranty. The company shall not be liable for any direct, indirect, incidental or consequential damages, losses or expense arising from the use or misuse of the GunVault safe. Some states do not allow the exclusion or limitations of incidental or consequential damages, so the limitation may not apply to you.

13. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.
### Warranty Registration Card

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>M.I.</th>
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<tbody>
<tr>
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<table>
<thead>
<tr>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
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</thead>
<tbody>
<tr>
<td></td>
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</table>

<table>
<thead>
<tr>
<th>Phone Number</th>
<th>Email Address</th>
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<tr>
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### About the GunVault:

#### Model Purchased:

<table>
<thead>
<tr>
<th>Have you ever bought a GunVault before this purchase?</th>
</tr>
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<tbody>
<tr>
<td>Yes</td>
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<table>
<thead>
<tr>
<th>What features prompted you to purchase a GunVault?</th>
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<tbody>
<tr>
<td></td>
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</tbody>
</table>

#### Beside firearms, what else will you store in your GunVault?

- [ ] Documents
- [ ] Money
- [ ] Electronics
- [ ] Jewelry
- [ ] Medicine
- [ ] Other ____________________________

#### What prompted you to buy the GunVault?

- [ ] TV Ad
- [ ] Store Salesman
- [ ] Magazine Ad
- [ ] In-Store Display
- [ ] Personal Recommendation
- [ ] Magazine Article
- [ ] Product Quality
- [ ] Price
- [ ] Other ____________________________
- [ ] If Magazine, which one __________________

<table>
<thead>
<tr>
<th>Your Sex?</th>
</tr>
</thead>
</table>
| [ ] Male
| [ ] Female |

<table>
<thead>
<tr>
<th>Your Age?</th>
</tr>
</thead>
</table>
| [ ] 18-24
| [ ] 25-35
| [ ] 35-44
| [ ] 45-54
| [ ] 55 + |

<table>
<thead>
<tr>
<th>Education?</th>
</tr>
</thead>
</table>
| [ ] Attended College
| [ ] Graduated from College
| [ ] Attended High School
| [ ] Graduated High School |

<table>
<thead>
<tr>
<th>Are you a law enforcement officer?</th>
</tr>
</thead>
</table>
| [ ] Yes
| [ ] No |

<table>
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<tr>
<th>Are/Were you in the Military?</th>
</tr>
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</table>
| [ ] Yes
| [ ] No
| [ ] Branch ____________________|

<table>
<thead>
<tr>
<th>Your approximate annual household income:</th>
</tr>
</thead>
</table>
| [ ] Under 20,000
| [ ] 20,000-40,000
| [ ] 40,000-60,000
| [ ] 60,000-80,000
| [ ] 80,000-100,000
| [ ] Over 100,000 |

<table>
<thead>
<tr>
<th>Number of people in your family?</th>
</tr>
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<tbody>
<tr>
<td>Adults ________________________</td>
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</table>

<table>
<thead>
<tr>
<th>Where do you plan to use your GunVault?</th>
</tr>
</thead>
</table>
| [ ] Home
| [ ] Office
| [ ] Other |

<table>
<thead>
<tr>
<th>Why did you buy a GunVault?</th>
</tr>
</thead>
</table>
| [ ] Price
| [ ] Brand Name
| [ ] Quality
| [ ] Features
| [ ] Other __________________|

Check here if you don't wish to receive special discounts and offers from GunVault: [ ]

<table>
<thead>
<tr>
<th>Where purchased?</th>
<th>Dealer Name __________________</th>
<th>Date Purchased ____________</th>
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<thead>
<tr>
<th>Serial # _______________</th>
<th>Key # __________________</th>
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### Very IMPORTANT

**IMPORTANT:** If the keys are lost or stolen, the Serial # and Key # are required. No EXCEPTIONS! Store a copy for your records.

Submit online at [http://www.gunvault.com/warranty/](http://www.gunvault.com/warranty/)

Or

Mail to:

19949 Kendall Dr
San Bernardino CA 92407